

Licensing Portal

How to Retake a Failed Exam Ch. 487

1. When your exam score becomes available, you will receive an email with your results. If the exam was failed, you can click the link in the email to take you to the portal's homepage.

FDACS Exam Results for Ornamental and Turf Pest Control



Brian Eisenberg
To: Peters, Hailey

Reply Reply All Forward

Mon 10/21/2024 1:44 PM

The Department has received your exam results for Ornamental and Turf Pest Control. In order to receive a passing grade on the examination taken, you must have scored a total of 70 percent correct answers or more. Your result is listed below:

Examinee: Hailey Peters #2

Name of Exam: Ornamental and Turf Pest Control

Pass/Fail: Failed

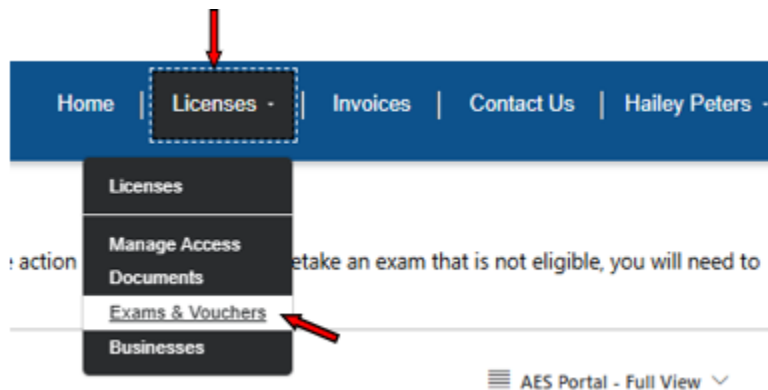
Score: 20%

NEXT STEPS IF PASSED: Once all required exams are satisfied, you will be receiving a separate email with further instructions for next steps in the licensing process.

NEXT STEPS IF FAILED: If you did not pass the exam, you must sign up for a new voucher in order to re-take it. Vouchers are good for one attempt per one exam. Sign up for a new voucher [HERE](#). If you have any questions, [Contact Us](#).



2. Select 'Exams & Vouchers' from the 'Licenses' dropdown menu at the top.



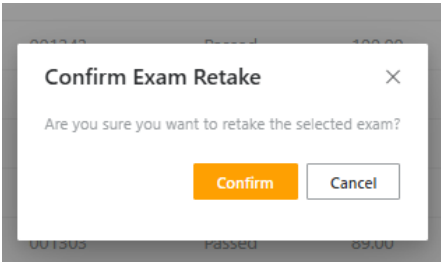
3. On the 'Exams & Vouchers' page, search for the exam you need to retake.
4. Click on the three dots "..." next to the failed exam you wish to retake, and click 'Retake Exam'

Exams & Vouchers

Exam Results and voucher numbers. Eligible failed exams can be retaken using the retake option in the action menu. If you need to retake an exam that is not eligible, you will need to reapply.

Contact	Name	Voucher Num...	Exam Result	Exam Score	Status	Created On
Hailey Peters	Private Applicator Agricult...	001870	Failed	25.00	Active	03/19/2025 11:34 AM
Hailey Peters	Private Applicator Agricult... (Core)	001869	Failed	50.00	Active	03/19/2025 11:34 AM
Hailey Peters	General Standards (Core)	001865			Active	03/19/2025 08:00 AM
Hailey Peters	Forest Pest Control	001498	Passed	75.00	Active	11/05/2024 09:40 AM

5. You will be asked to confirm if you wish to retake the selected exam.
6. Select 'Confirm' to proceed with the process, or 'Cancel' if you decide not to retake the selected exam.



7. After selecting 'Confirm' you will see a green message indicating that a new voucher number has been generated for you.
8. Your new exam and voucher number will be displayed at the top of the list.

Exams & Vouchers

Exam Results and voucher numbers. Eligible failed exams can be retaken using the retake option in the action menu. If you need to retake an exam that is not eligible, you will need to reapply.

A green horizontal bar with a checkmark icon on the left and a close button (X) on the right. The text inside reads: "Your exam retake has been processed and a new voucher number has been generated."

AES Portal - Full View

Contact	Name	Voucher Num...	Exam Result	Exam Score	Status	Created On
Hailey Peters	Private Applicator Agricult...	001871			Active	03/19/2025 11:49 AM
Hailey Peters	Private Applicator Agricult...	001870	Failed	25.00	Inactive	03/19/2025 11:34 AM
Hailey Peters	General Standards (Core)	001869	Failed	50.00	Active	03/19/2025 11:34 AM
Hailey Peters	General Standards (Core)	001865			Active	03/19/2025 08:00 AM